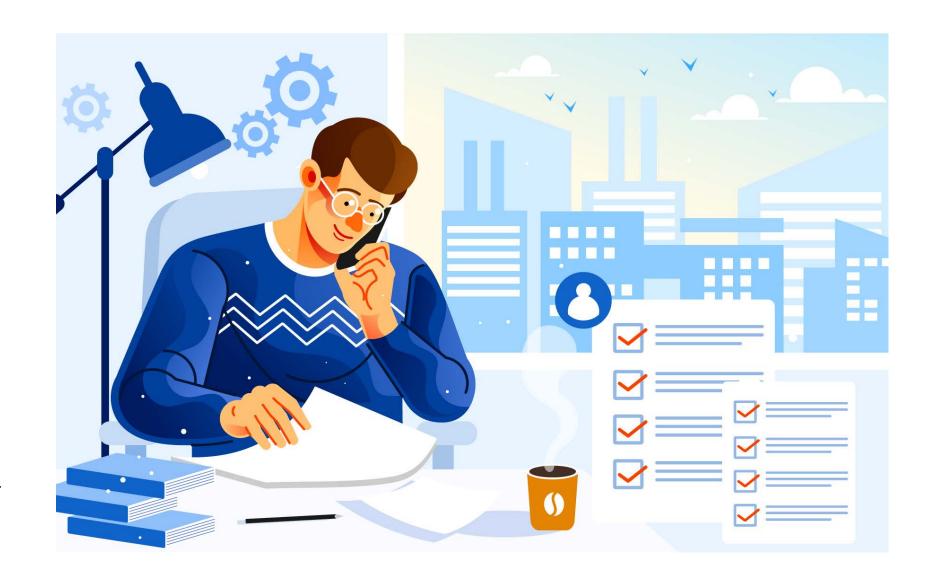
# **Questions to Hot Tub sellers**

Doing your hot tub research, most of the information is present online, but you also have full right to inquire different brands about their product and what exactly their service includes.

Here are the questions that you might want to send (copy & paste) to a few selected sellers before making your final decision to buy some particular hot tub.

Print them out to have at hand or copy the questions which are relevant to you and send them via email to your selected hot tub sellers.



# Brand-and service-related questions

Delivery and installation		Date		
	Brand	Brand	Brand	
Do you offer free delivery to my location, or how much will it cost?				
Is a crane needed to deliver the hot tub to my garden?				
Do you help with finding a crane operator?				
Is offloading the hot tub from the vehicle included in your delivery?				

## **Brand-and service-related questions**

Date			
Jale			

<b>Delivery and installation</b>			Date	
	Brand	Brand	Brand	
Do you offer the installation service?				
Is the installation service included in the delivery?				
What is your delivery time after ordering a hot tub?				
What parts are included when ouying the hot tub model?				
Are stairs, chimney, hot tub cover and heat protectors included in the standard package?				
Do I need to buy any accessories or hardware items (power cords, fittings, filter cartridge, etc.) to be able to use the hot tub straight after delivery and installation?				
Are the water treatment chemicals included?				
Warranty conditions				
	Brand	Brand	Brand	
What is your warranty period?				

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## **Brand-and service-related questions**

Date			

	Brand	Brand	Brand	
What hot tub components are covered with a limited warranty?				
What is your best warranty claim nandling turnaround?				
Oo you have a service team in the UK o complete the repairs?				
o you send the technicians to do he repair work?				
Viewing the hot tub befo		Brand	Brand	
Do you have a showroom in my	ore buying  Brand	Brand	Brand	
Do you have a showroom in my ocation/country?  Do you arrange a live video call to view the hot tub and answer		Brand	Brand	
Do you have a showroom in my ocation/country?  Do you arrange a live video call to view the hot tub and answer		Brand	Brand	
Viewing the hot tub before  Do you have a showroom in my location/country?  Do you arrange a live video call to view the hot tub and answer customers' questions?  Price and financing		Brand	Brand	
Do you have a showroom in my location/country?  Do you arrange a live video call to view the hot tub and answer customers' questions?		BrandBrand	Brand	
Do you have a showroom in my ocation/country?  Do you arrange a live video call to view the hot tub and answer customers' questions?	Brand			

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#### **Product-related questions**

# **Product-related questions**

	Brand	Brand	Brand
What are the measurements of the hot tub model?			
What is the required space in the garden for the hot tub model?			
Vhat is the size of a packed hot ub?			
Technical resources			
Technical resources	Brand	Brand	Brand
What water can I use in the hot tub	Brand	Brand	Brand
Technical resources  What water can I use in the hot tub model?  What is the power rate of the hot tub model?	Brand	Brand	Brand
What water can I use in the hot tub nodel? What is the power rate of the hot	Brand	Brand	Brand

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## **Product-related questions**

**Product design materials** 

Date			

	Brand	Brand	Brand
Are the materials in your hot tub safe to use with seawater or chlorine?			
What type of wood do you use for the wooden parts of your hot tub, and what is its typical lifespan?			
What is the standard lifespan of the hot tub liner (if present)?			
	No	otes	

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